



2025

Report to the Charles River Museum of Industry & Innovation

25 Sessions

100 Open Hours

7 Volunteers

484 Volunteer Hours

215 Visitors

338 Issues Reported



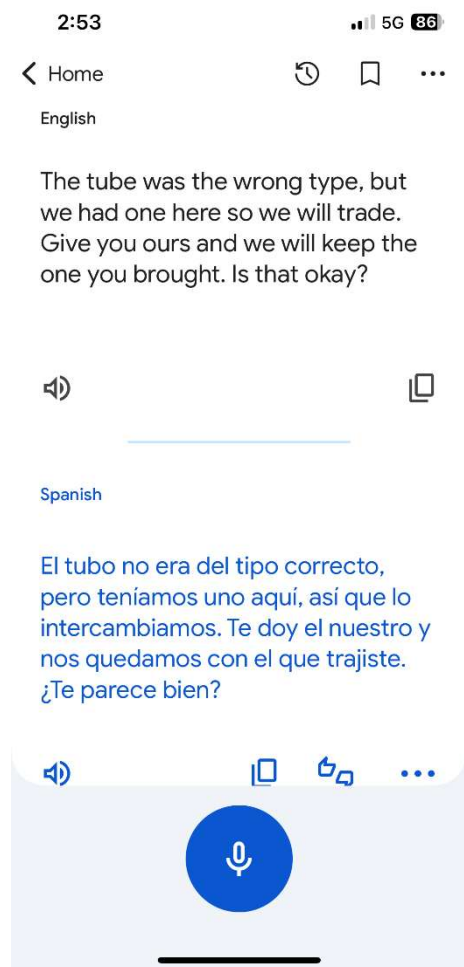
In 2025, we ran 25 weekly, four-hour “open lab” sessions for the public between May 4 - October 24. We closed one week due to impossibly wet and windy weather and anticipated no visitors. As in previous years, days that were dangerously hot, too cold, or very rainy, we set up inside, using the area to the left of the innovator wing entrance.

Volunteer Adam Scotto coded an online scheduling system with e-mail reminders that worked really well. The system allowed us to determine whether there were enough volunteers to open and staff the bike lab each week. It also allowed volunteers to indicate partial availability for a day so that others could plan accordingly.

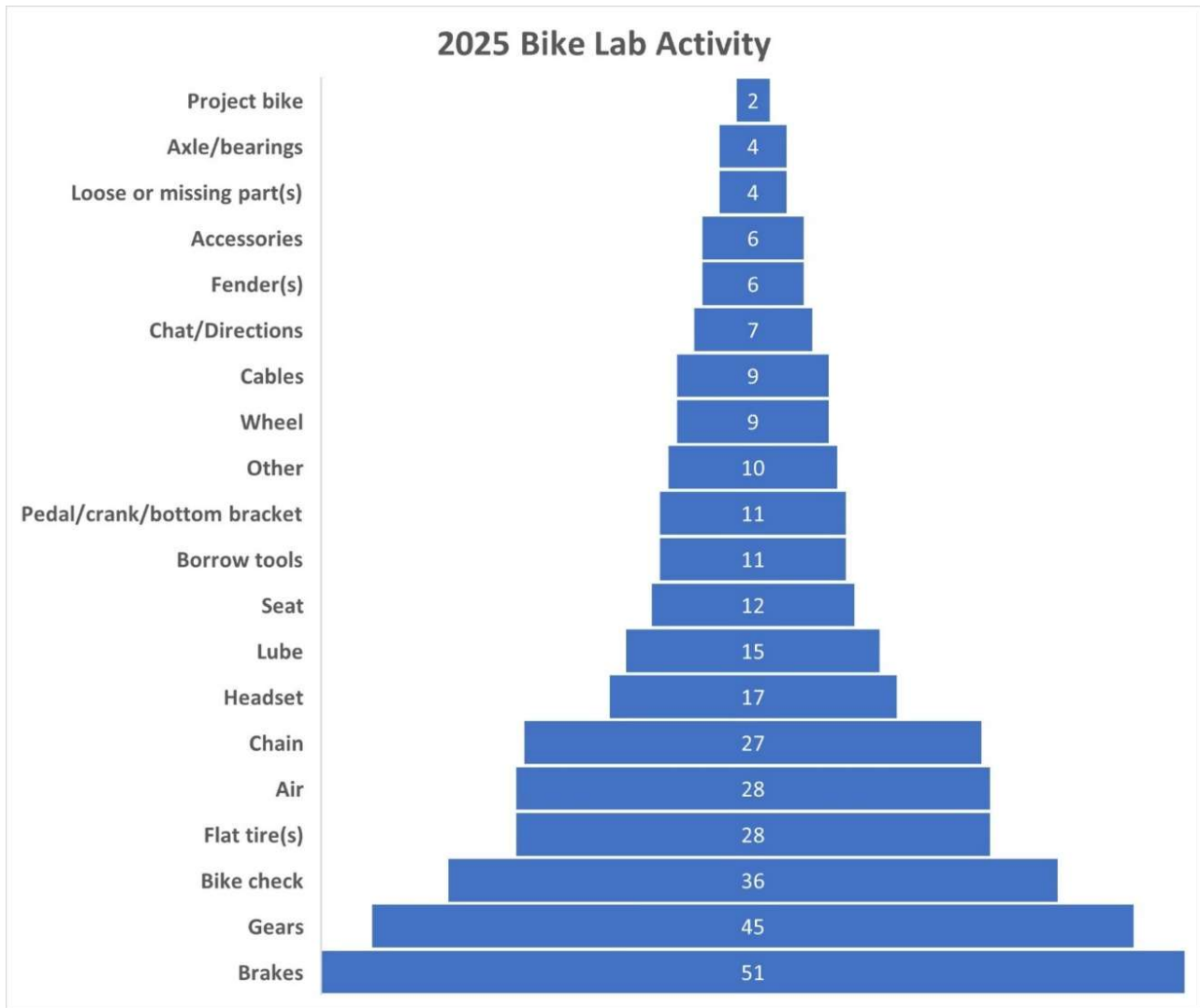


Google Translate came in handy at times!

In this exchange, a mom and her son had bought a new tube, but it was the wrong size. We had one that fit and offered to simply trade.



Here's a breakdown of issues as reported by visitors when they checked in to the bike lab.





Donations are used to maintain our small inventory of “consumable” parts and supplies such as tubes, brake pads, patch kits, and various lubes. We sometimes purchase additional tools to add to our ability to address various bike maintenance issues. On occasion, we accept donations of both new and used parts as long as they are in good working condition and do not take up much space.

Our average weekly cash donation was down slightly, but we received a nice boost via the Museum’s Venmo account, which comprised 37% of our total donations. We will continue to encourage both methods of donating.

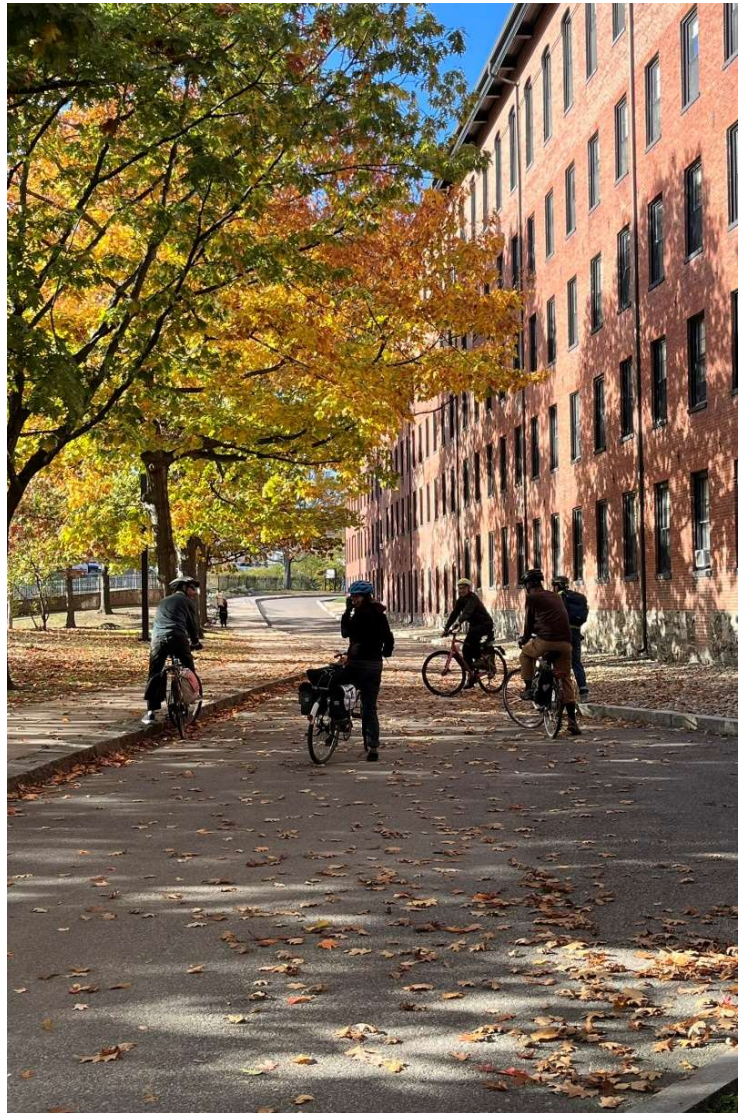
Our borrowed tent has become difficult to use due to damaged struts. We will look into replacement, or better yet, refurbishment, for 2026.

We hope to operate on a similar schedule again in 2026. Please contact us anytime with any questions or concerns.

Many thanks to the Museum and to the 128 Business Council for their ongoing support!

Volunteers of the Watch City Bike Lab:

Martha Creedon, Eamon Dawes, Harry Friedman, Leo Keightley, Allison Ma'luf, Nathan Phillips, and Adam Scotto



Volunteers riding off to enjoy pizza and conversation at the conclusion of the season